

## LOAN SCAM ALERT

Read our Frequently Asked Foreclosure Questions.

- A company, representative or individual tells borrower they are “pre-approved” for loan modification
- Promised a full modification in 30 days
- Guarantee a home can be saved from foreclosure
- A company or someone states they have a 90% success rate
- Borrower(s) told to submit mortgage payment to a company or representative instead of lender/servicer
- Borrower(s) asked for deposit or any upfront fee to get started.
- Borrower(s) guaranteed cash for release from the mortgage
- Guaranteed a refinance to keep the home from foreclosure
- Rent-to-own or lease back.
- Never sign title to the home to anyone unless selling it.

### **Where to report foreclosure lender/servicer misconduct, or scams?**

Consumer Financial Protection Bureau: <https://www.consumerfinance.gov/complaint/>

Arizona Attorney General : <https://www.azag.gov/complaints> – Consumer Complaint Tab

Arizona Attorney General “Complaint Form”

<https://www.azag.gov/sites/default/files/sites/all/docs/consumer/ConsumerComplaintForm-English.pdf>