

## Mortgage Assistance / Foreclosure Prevention

Difficulty making mortgage payments or facing imminent foreclosure is a sensitive matter, which we take very seriously. It is our goal to assist in understanding the mortgage default process and provide exceptional customer service! Eligibility for mortgage assistance is carefully assessed by accredited Homeownership Advisors. It is the Homeownership Advisors responsibility to help homeowners:

1. Understand the current mortgage assistance programs available;
2. Explore mortgage assistance options, following a thorough financial evaluation; and
3. Develop an action plan to assist in the resolution of foreclosure.

Most common foreclosure prevention mortgage assistance programs:

- AZ Department of Housing (SaveOurHome AZ program) for Hardest Hit Funds;
- Traditional Modification (Servicers In-House Modification); or
- Other potential modification options:
  - ✓ Repayment Plan
  - ✓ Refinancing
  - ✓ Short Sale
  - ✓ Deed-in-Lieu
- Various additional solutions may be offered following a financial evaluation.

**Don't hesitate. Call and speak with a Homeownership Advisor now! (602) 258-1659**

It's as easy as 1...2...3...

1. Thoroughly complete our Mortgage Assistance Workout Packet and collect the required documentation. ([place a link on Mortgage Assistance Workout Packet](#))
2. Speak with a Homeownership Advisor directly.
3. Schedule a one-on-one counseling appointment. Appointments available Face-to-Face or Conference Call.